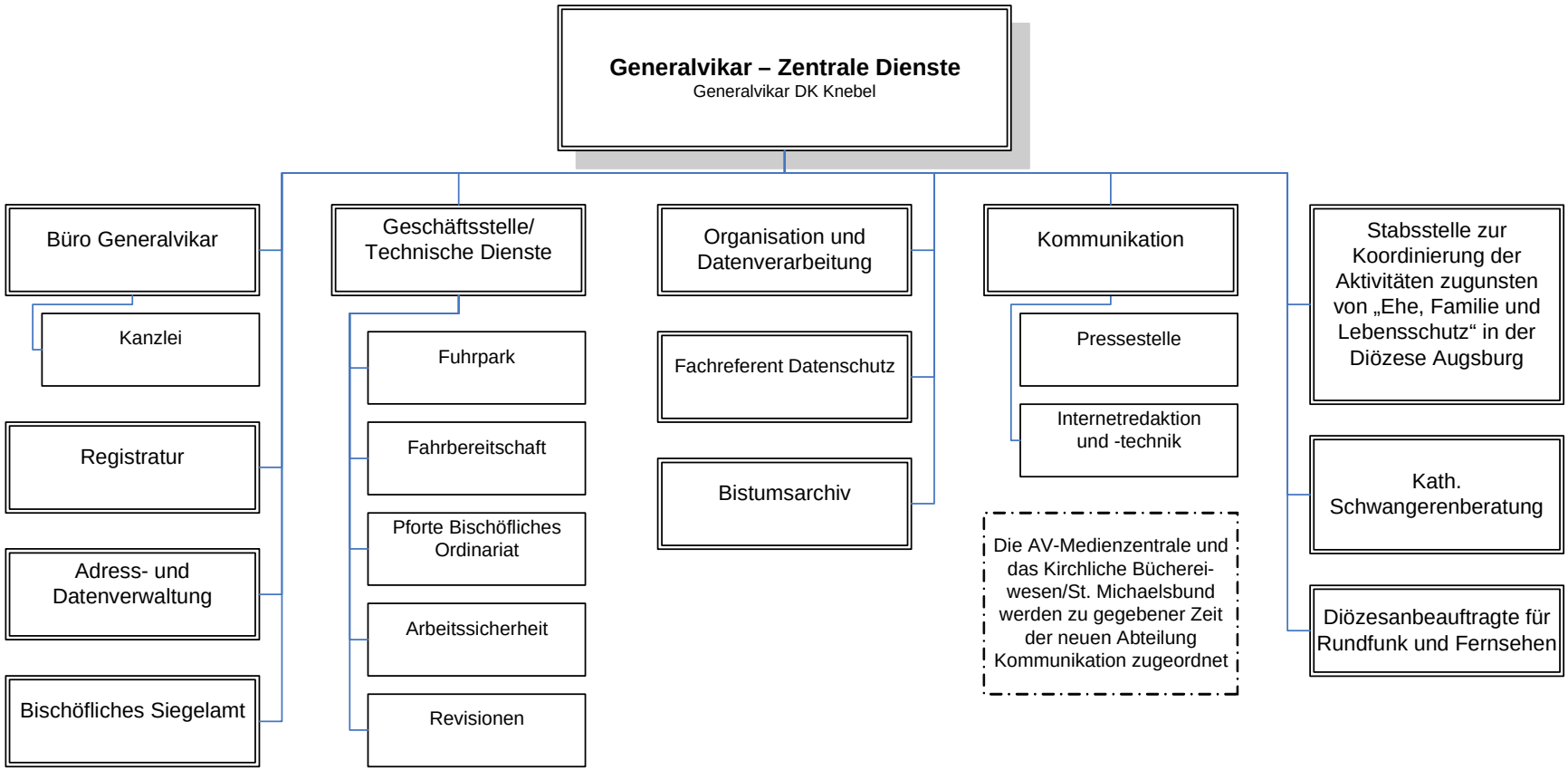Zentrale Dienste